

Audit Checklist

6 months before:

- o Start self-assessment
- o Short-list auditors who may be suitable for your organisation
- o Start review of policies and procedures
- o Assign tasks and responsibilities

3 months before:

o Select and engage an auditor

2 months before:

o Complete self-assessment

1 month before:

o Inform participants of the audit, what to expect, and their rights



SECTOR READINESS PROJECT for Psychosocial Service Providers

Essential audit documentation checklist

- Risk Management Policy and Procedure
- Risk Register
- o Continuous Improvement Policy and Procedure
- o Continuous Improvement Register
- o Incident Management Policy and Procedure
- o Incident Register
- o Complaint Management Policy and Procedure
- o Complaints and Feedback Register
- o Occupational Health and Safety Policy and Procedure
- o Conflict of Interest Policy and Procedure
- Human Resources Register (with NDIS Worker Screening Check evidence)
- Training Register
- o Privacy and Information Management Policy and Procedure
- Service Agreements for all participants
- Senior Team/Board Meeting Minutes
- Governance documents

Please note: further documents may be required depending on the size, scale and scope of your organisation.