

Training Services Terms and Conditions

By booking training with the Western Australian Association for Mental Health (WAAMH) you agree to be bound by the terms and conditions outlined in this document. WAAMH may modify this agreement from time-to-time with changes effective at the time of posting it on our website: www.waamh.org.au.

1. Training Services

WAAMH offers the following training:

- **Semester Training Courses**

A bi-annual schedule of professional development courses booked online on a per participant basis. View the schedule at <https://waamh.org.au/events-and-training>.

- **Contract Training Courses**

A select range of courses available for delivery at the location of your choice. To make an enquiry: <https://waamh.org.au/sector-development-and-training/contract-training>.

- **Interactive Learning Sessions**

A selection of WAAMH's courses redeveloped for delivery across an online platform. Included in WAAMH's Semester Course schedule and available for contract bookings. View further details: <https://waamh.org.au/sector-development-and-training/mental-health-training/interactive-learning-sessions>.

2. Bookings and Payment

Courses are booked and paid for as follows:

Course	How to Book	How to Pay
Semester Training Courses	Book on-line: https://waamh.org.au/events-and-training	Pay in full as part of registration.
Contract Training Courses	To enquire: https://waamh.org.au/sector-development-and-training/contract-training	<ul style="list-style-type: none"> • Pay by invoice • A non-refundable 25% deposit is due immediately to secure your booking • The balance is due on or before the day of delivery.

3. Cancellations

Course	Cancellation Policy
Semester Training Courses	<p>No cancellations or refunds are available.</p> <p>If a participant is unable to attend they may:</p> <ul style="list-style-type: none"> • Send somebody else in their place. • Transfer to another calendar course, where there is space available at any time within 6 months of the cancellation. • If less than 7 days' notice is given, you may still send someone in your place. If this is not possible, the full payment of the workshop will be forfeited as credits cannot be issued if cancellations are made with less than seven days' notice.
Contract Training Courses	<p>If the course is cancelled at least 7 days prior to the scheduled date:</p> <ul style="list-style-type: none"> • If it or a similar course is rescheduled within 12 months of the cancelled date, the deposit will be transferred in full. If no course is re-booked within 12 months, the deposit is forfeited. • If less than 7 days' notice is given to cancel the course, the full deposit will be forfeited.
<p>On occasions WAAMH may be required to cancel a training course. If this occurs participants can transfer their credit to another course, or if there is no suitable course, request a full refund.</p>	

4. Fee Structure

4.1 Semester Training Courses

Fees for semester training courses are:

Inclusions	Day	Full Members 20% discount	Associate Members 10% discount	Non- Members Standard price	Approved Scholarship 90% discount
<ul style="list-style-type: none"> • Training materials • Certificates of completion • Catering 	Two day	\$392	\$441	\$490	\$39
	One day	\$196	\$220.50	\$245	\$24.50
	Half day	\$119.20	\$134.10	\$149	\$14.90

Prices include GST.

Pricing shown for Semester Courses is per each participant.

4.2 Contract Training Courses

Fees for contract training course delivery in the Perth metro area are:

Inclusions	Day	Full Members 20% Discount	Associate Members 10% Discount	Non-Members Standard Price
<ul style="list-style-type: none"> Up to 24 participants Training materials Certificates of completion 	Two day	\$4,992	\$5,616	\$6,240
	One day	\$2,496	\$2,808	\$3,120
	Half day	\$1,600	\$1,800	\$2,000

Prices exclude GST.

- Multiple day courses are based on the one-day rate.
- Customising or commissioning work that is required to alter or design a training course will be quoted separately.
- Regional training incurs additional costs.

4.3 Interactive Learning Sessions

WAAMH's online Interactive Learning Session (ILS) training courses are available as Semester or Contract Courses.

Prices for **Contract Interactive Learning Sessions** are as follows:

Inclusions	Day	Full Members 20% Discount	Associate Members 10% Discount	Non-Members Standard Price
<ul style="list-style-type: none"> Up to 14 participants per session Training materials including pre-reading Certificates of completion 	2 Session ILS	\$2,496	\$2,808	\$3,120
	4 Session ILS	\$4,992	\$5,616	\$6,240

Prices exclude GST.

- Customising or commissioning work that is required to alter or design a training course will be quoted separately.
- Pricing per contract course is for a maximum of 14 participants.

Prices for **Semester Interactive Learning Sessions** are as follows:

Inclusions	Day	Full Members 20% Discount	Associate Members 10% Discount	Non-Members Standard Price
<ul style="list-style-type: none"> Up to 14 participants per session Training materials including pre-reading Certificates of completion 	2 Session ILS	\$196	\$220.50	\$245
	4 Session ILS	N/A	N/A	N/A

Price includes GST.

Pricing shown for Semester Courses is per each participant.

4.4 Costs for Mental Health First Aid course

Mental Health First Aid (MHFA) – Standard and Youth

- \$32 + GST per person (manuals)
- \$600 + GST for a second facilitator

Online courses are split into two components with the first component being the self-directed learning by participants and the second component being the trainer facilitated directed learning. The MHFA Online courses attract an additional cost as Tokens are required to be purchased. A token cost applies for each user/participant and the cost varies depending on the MHFA online course. Generally, the client would purchase the tokens and manage the distribution of these to staff.

The Online course allows participants to access a manual any time via the dashboard when logged in to the online portal when completing their elearning component. The manual is not available, however, via PDF or able to be downloaded or shared. In some instances, a hard copy manual may be included with the tokens purchased by WAAMH. In these instances, a delivery fee of \$4 will apply to cover the cost for each manual which is ordered from the Victoria.