Kicking off at 2:30
(please mute your mike)

Aha! Consulting

Sector Response to COVID-19

SESSION FOCUS:

WORKFORCE

WAAMH
Western Australian Association for Mental Health

In Collaboration with the Mental Health Commission

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Acknowledgement of Country
Welcome
Housekeeping/Rego

KOBrien@waamh.org.au

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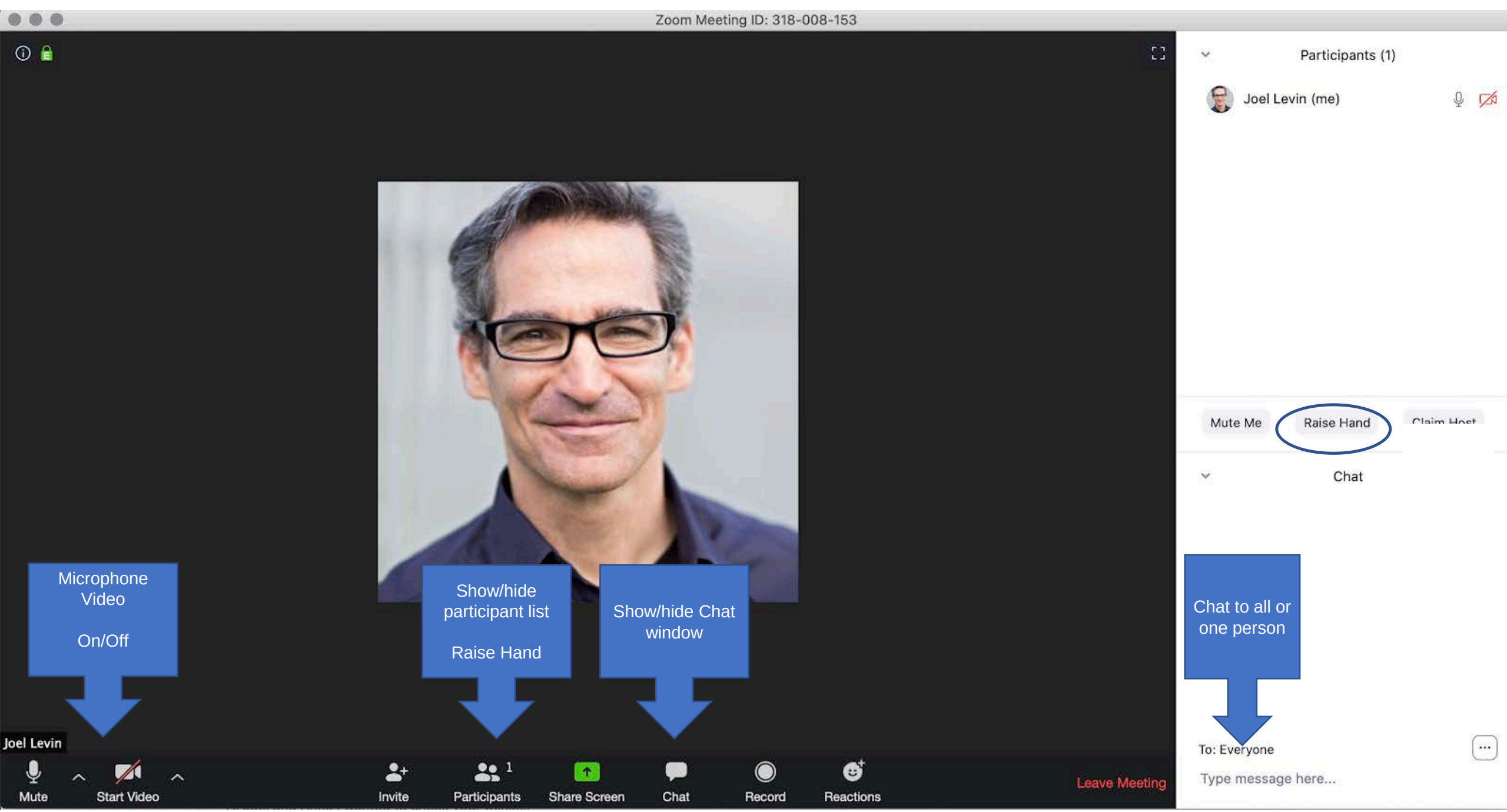
THE TECH


Zoom Meeting ID: 318-008-153
Participants (1)
Joel Levin (me)
Mute Me
Raise Hand
Chat
Microphone
Video
On/Off
Show/hide
participant list
Raise Hand
Show/hide Chat
window
Chat to all or
one person
Joel Levin
Mute
Start Video
Invite
Participants
1
Share Screen
Chat
Record
Reactions
Leave Meeting
To: Everyone
Type message here...

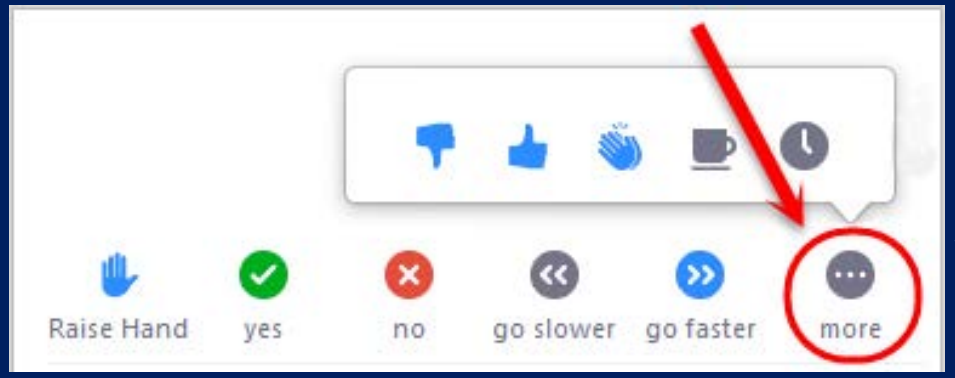
ONLINE ETIQUETTE

(1) Mute when not talking

(2) Drop video if bandwidth is struggling

(3) Turn of emails and other things that go ‘ping’

(4) Things take a little longer – lets work together



(5) Use online ‘non-verbal’ signals

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CRISIS CONSULTATION

(1) BE GENEROUS

The shock and uncertainty is real for everyone – manage yourself so you don't add to people's distress.

(2) FOCUS ON WHAT IS NEEDED

There will be time for post-mortems but right now we need to look forward

(3) DON'T LET PERFECT BE THE ENEMY OF GOOD

There is and will be messiness in the consultation and responses elements. We need to get it right, but it may not be perfect.

(4) PUT YOUR EXPERINCE INTO A SECTOR-WIDE CONTEXT

Everyone brings something unique and needed.
How can that contribute to sector wide thinking?

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Setting the Scene

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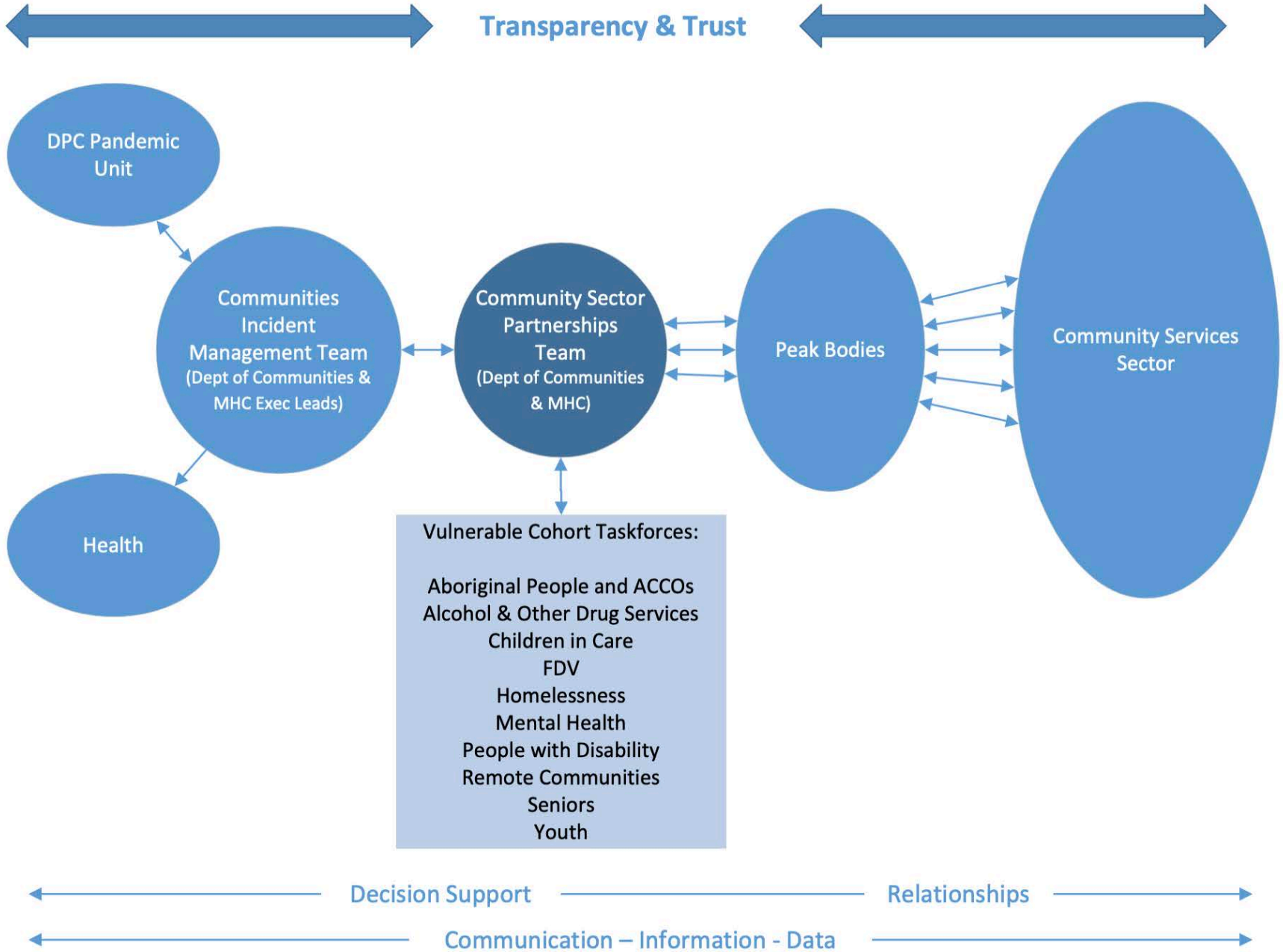
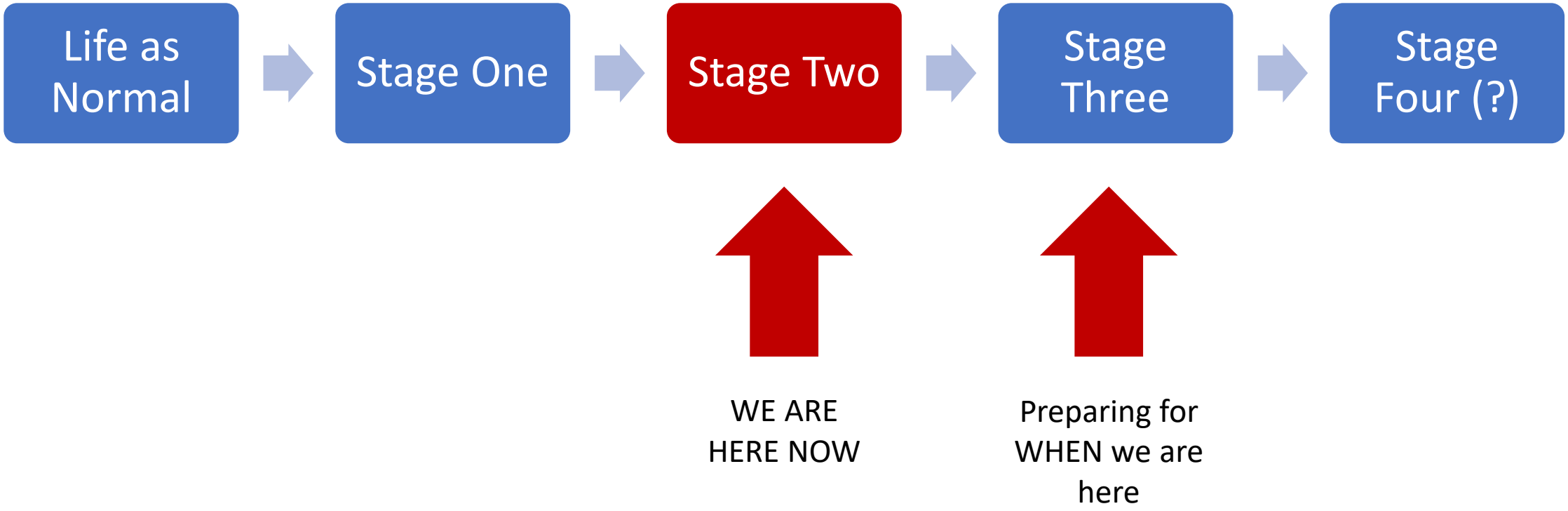
Mental Health Commission


Transparency & Trust
DPC Pandemic Unit
Communities Incident Management Team (Dept of Communities & MHC Exec Leads)
Health
Community Sector Partnerships Team (Dept of Communities & MHC)
Peak Bodies
Community Services Sector
Vulnerable Cohort Taskforces:
Aboriginal People and ACCOs
Alcohol & Other Drug Services
Children in Care
FDV
Homelessness
Mental Health
People with Disability
Remote Communities
Seniors
Youth
Decision Support
Relationships
Communication – Information - Data

COVID-19 Context



Is the Sector an essential service?

Current Understanding

Any service provider working with people who are vulnerable and would not be able to meet their own needs (activities of daily living) without support, cannot meet their basic needs of food, shelter and safety and prevent people from escalating into emergency departments falls into a "critical service". This includes those in residential and non-residential services, food security and financial counselling.

This applies to:

- Aboriginal people who utilise community service supports
- People who are homelessness includes couch surfing
- People with severe and persistent mental health and drug and alcohol issues
- Women and children escaping domestic violence
- Seniors
- Children in out of home care
- People (adults and children) with disability
- Residential services for all the above
- Remote Communities
- People experiencing poverty

Source:
Community Sector Partnerships Team

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Decision Making Principles

GOALS

- GOAL 1 - Support staff and reduce attrition
- GOAL 2 - Build the capacity of the Sector to respond to more complex cases
- GOAL 3 - Streamline recruitment and HR process
- GOAL 4 - Source additional staff to maintain service provision
- GOAL 5 - Maintain quality and standard of services

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Session Purpose

What is needed to develop a sector-wide response to achieve each goal?

- GOAL 1 - Support staff and reduce attrition
- GOAL 2 - Build the capacity of the Sector to respond to more complex cases
- GOAL 3 - Streamline recruitment and HR process
- GOAL 4 - Source additional staff to maintain and extend service provision
- GOAL 5 - Maintain quality and standard of services

How we will work together…

MH COVID-19 Workforce Response Plan

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MENTAL HEALTH WORKFORCE

COVID RESPONSE PLAN…

- Decision Making Principles
- GOAL 1 - Support staff and redu…
- GOAL 2 - Build the capacity of t…
- GOAL 3 - Streamline recruitmen…
- GOAL 4 - Source additional staff…
- GOAL 5 - Maintain quality and st…

GOAL 1 - Support staff and reduce attrition

What is needed to develop a sector-wide response to achieve this goal?

Task	Resources	With Who

http://tiny.cc/waamh2

Next Step

Contact Chelsea with further comments: cmckinney@waamh.org.au

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thank you

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