

## What can carers expect from Care Coordination?

Care Coordination recognises the importance of carers as partners in care and as providers of care and support. The needs and views of carers should always be considered separately, including the impact of their caring role on their health and wellbeing. With agreement from the consumer, carers should be kept up-to-date and involved in the care plan. Wherever possible, carers should be included in reviews and discharge planning.

It is an important duty to recognise, inform and support carers.

### Further information

More information on Care Coordination can be accessed via the internet at [www.southmetropolitan.health.wa.gov.au/services/smmhs.aspx](http://www.southmetropolitan.health.wa.gov.au/services/smmhs.aspx).

### Contact details

Care Coordination  
SMHS Mental Health Strategy and Leadership Unit  
Locked Bag 8  
CANNING BRIDGE WA 6153

Email: [mhcarecoordination@health.wa.gov.au](mailto:mhcarecoordination@health.wa.gov.au)  
Phone: (08) 6466 7828

This document can be made available in alternative formats on request.

## What Care Coordination means...

*"I think Care Coordination is a fantastic new initiative and I am pleased that it will benefit so many consumers; for me it has meant forgiving old grievances and a better hope for the future."*

**Dennis Pitman, consumer**

*"If only my son and I could have had some of the help that the current Care Coordination project promises. We should be able to help them into secure housing, get them socialised, get them off welfare and into employment, help them manage their own finances and keep them out of hospital. What does it take to do that? It takes Care Coordination... that will be immensely encouraging and will be a huge source of HOPE."*

**Colin Stevenson, carer**



Government of Western Australia  
Department of Health  
South Metropolitan Health Service

# Making Care Coordination work for you

Information for consumers, carers and families

